

Café Supervisor

	Essential	Desirable
Education/Qualifications		
Food Hygiene Certificate or willingness to gain Food Hygiene Certificate		x
First Aid Qualification or willingness to gain First Aid Certificate		x
Good understanding and knowledge of Health and Safety	x	
Knowledge/Experience		
Previous experience in hospitality or similar setting	x	
Previous catering experience		
Experience of supervising others effectively	x	
Experience of working with young people (16 - 25 years) in an educational or training setting		x
Prior experience of developing learners, some of which are economically inactive, have disabilities or and amongst the hardest to reach young people		x
Experience of training and managing volunteers		x
Experience working towards targets and KPIs		x
Skills & Abilities		
Ability to provide excellent customer service	x	
Barista training		x
Ability to to work under own initiative and without supervision	x	
Excellent interpersonal skills	x	
The ability to positively engage with people of all life stages and economic/personal situations	x	
Ability to lead and motivate a team	x	
Ability to maximise sales opportunities	x	