

Dear Reader,

As we reflect on the year gone by, we want to extend our heartfelt thanks to each and every one of you for your unwavering support, dedication and hard work. Together, we have achieved remarkable milestones and profoundly impacted individuals and communities across our region.

We are thrilled to share some impressive statistics demonstrating the breadth and depth of services we have delivered over the past year. From our supported housing provision to the growth of our social enterprise areas, including our nursery, gym, cafe, and Patterdale Hall Estate, we have witnessed tremendous growth and success in all aspects of our work. Additionally, our Community work continues to expand across North Tyneside, Northumberland, County Durham, Leeming, and surrounding areas. Through our collaborative efforts and partnerships, we are reaching more individuals and communities than ever before, making a tangible difference in their lives.

One of the most inspiring aspects of our impact report is the significant increase in the uptake of services and provision across all areas. This growth speaks to the quality and value of our offerings and highlights the positive impact we are making on the lives of those we serve.

We are also aware that this past year has been challenging for many, with the rising cost of living and other economic challenges impacting individuals and families in our communities. Despite these hardships, we are proud to say that we have remained steadfast in our commitment to meeting the needs of our beneficiaries, investing in programmes, services and facilities that provide essential support and assistance.

None of this work we have helped deliver would have been possible without the dedication and commitment of our staff, volunteers, and Board of Trustees. Their passion, hard work, and unwavering support have been instrumental in driving our success and ensuring that we continue to meet the needs of our beneficiaries.

In closing, we want to express our deepest gratitude to you all for your incredible contributions to our organisation. Together, we have achieved so much, and I am excited to see what the future holds as we continue to make a difference in the lives of those we serve.

Thank you once again for your support. Here's to another year of making a positive impact and creating communities that are healthy, happy and connected.

Best wishes and kind regards,

Dean Titterton, CEO and Arif Shahab, Chair of Trustees

